

Country-Specific Information for People

Fleeing Ukraine

(created by the members of the European Pro Bono Alliance, last update: **September 15, 2022**)

UA: Інформація для людей приїжджаючих з України

RU: Информация для лиц ищущих убежища из Украины

EN: Information for people fleeing from Ukraine

HU: Információ az Ukrajnából menekülőknél

SK: Informácie pre ľudí prichádzajúcich z Ukrajiny

PL: Informacje dla osób przyjeżdżających z Ukrainy

RO: Informații pentru refugiații din Ucraina

PILnet and the European Pro Bono Alliance, a network of European Clearinghouses wants to help people fleeing from Ukraine by sharing useful information resources they can turn to in each country specifically in their needs, including on their rights and legal remedies available. Information below is being updated regularly based on information from the European Pro Bono Alliance network. While we take care to provide up-to-date information from publicly available sources, we are not in position to verify the usefulness or accuracy of this information.

PILnet i European Pro Bono Alliance, мережа європейських інформаційних центрів, бажає допомогти людям, вимушеним покинути Україну, шляхом поширення корисних інформаційних ресурсів, до яких можна звернутися у кожній країні за потреби, зокрема про їхні права та доступні правові засоби. Інформація нижче

постійно оновлюється на основі даних із мережі Європейського Pro Воно Альянсу. Ми дбаємо про надання актуальної інформації із загальнодоступних джерел, проте не в змозі перевірити придатність чи точність цієї інформації.

For Ukrainian translation of the collection, see this page:

Щоб переглянути збірку українською мовою, перейдіть на цю сторінку

https://docs.google.com/document/d/197eDH5wcXJi2_3Ks8AL1frQOIPYQewHkrW0uPnTcBAU/edit?usp=sharing

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UKRAINE

Ukrainian state funded Free Legal Aid Portal

Портал Української безоплатної правової допомоги (Урядовий)

www.legalaid.gov.ua

телефон в Україні (безкоштовний) 0 800 213 103

Mobile application:

Iphone:

<https://apps.apple.com/us/app/%D0%B1%D0%B5%D0%B7%D0%BE%D0%BF%D0%BB%D0%B0%D1%82%D0%BD%D0%B0-%D0%BF%D1%80%D0%B0%D0%B2%D0%BE%D0%B2%D0%B0-%D0%B4%D0%BE%D0%BF%D0%BE%D0%BC%D0%BE%D0%B3%D0%B0/id1518066294>

Android:

https://play.google.com/store/apps/details?id=io.ionic.free_legal_aid&hl=ru&gl=US

Telegram bot for vulnerable groups (state funded legal aid): [@vulnerableua_bot](#)

Asylum Access

A compilation of information on organizations that can provide immediate direct assistance to people fleeing Ukraine as well as key information on seeking safety in neighboring countries.

<https://asylumaccess.org/ukraine/>

GLOBAL

GENERAL

European Commission official page. EU solidarity with Ukraine (Several language)

https://ec.europa.eu/info/index_en

UNHCR

[Ukraine Refugee Situation operational data portal](#)

The Operational Data Portal displays updated figures on displacement/refugee arrivals in all affected countries and will serve as the main repository for key documents related to the response.

CEU

Extensive and comprehensive collection on many countries

www.ukrainehelpguide.com

EEAA

The European Union Agency for Asylum has published a Situational Update on the war in Ukraine; and outlined the rapid response actions that the European Union and its Member States have taken to provide shelter and temporary protection:

<https://euaa.europa.eu/publications/rapid-response-eu-countries-address-needs-displaced-people-ukraine>

LEGAL HELP

PILnet

Country-specific and general legal resources

<https://www.pilnet.org/resource/cso-resilience-resources/>

Mayer Brown

An interactive multi-country guide on refugee status and visa EN

<https://10hundred.mayerbrown.com/ukraine-visa-guide/>

Legal Aid portal that connects individuals seeking legal help and lawyers offering legal help:

<https://www.knplaw.com/en/ukraine-crisis-attorney-database/>

Direct link: www.ukrainelegalaid.org (under development) HU, ENG, RUS, UA, PL

United for Ukraine

This is done by lawyers mainly in their personal capacity (link came through EPBI)

<https://unitedforukraine.org/request-help>

European Council on Refugees and Exiles (ECRE) & The European Legal Network on Asylum (ELENA)

Information Sheet – Access to territory, asylum procedures and reception conditions for Ukrainian nationals in European countries

<https://ecre.org/wp-content/uploads/2022/03/Information-Sheet-%E2%80%93-Access-to-territory-asylum-procedures-and-reception-conditions-for-Ukrainian-nationals-in-European-countries.pdf>

Ukraine Transitional Justice and Documentation (capacity-building for civil society organizations and individuals seeking to document the alleged atrocity crimes and human rights violations being perpetrated in Ukraine): <https://www.ukrainetjdoc.org/>

Handbooks and Field Guides with written materials for human rights documentation are available here: <https://www.ukrainetjdoc.org/handbooks-and-field-guides>

Asylex Chatbot

Automated online tool providing information on Swiss law about the asylum options for those from Ukraine, including for those stuck in the country and/or in neighboring countries.

asylex.ch/ukraine

For additional **individual legal advice**, can email: ukraine@asylex.ch

European Young Bar Association -

A list of lawyers with expertise in migration law, human rights and refugee law, in the European countries, that are available to give advice for who is in need or to help collate information, on a pro bono basis

<https://www.pilnet.org/resource/ukrainian-crisis-resources/eyba-task-force-pro-bono-for-pilnet-1-1/>

[eyeWitness](#) - documentation of crimes and human rights violations

[Вся помощь уезжающим из Украины и способы помочь](#) (in Russian information per country about immigration and refugee law for people on the move from Ukraine)

CMS

CMS Expert Guide to refugee immigration and travel requirements

With the aim of providing a single source of information for Ukrainian refugees considering where they now go, the CMS employment team has gathered information on key points from a number of CMS jurisdictions.

<https://cms.law/en/int/expert-guides/cms-expert-guide-to-refugee-immigration-and-travel-requirements>

UA Support

Helps refugees from Ukraine fleeing to a variety of countries connect with lawyers offering help and collects legal information on the related issues that can help the refugees find their way when they arrive in a new country

<https://ua.support>

Eversheds-Sutherland brochure

Summary of temporary protection for Ukrainian refugees in Czechia, Germany, Hungary, Poland, Romania and Slovakia:

https://www.eversheds-sutherland.com/documents/global/poland/articles_pdf/en/2022-04-information-for-refugees-from-ukraine-eng.pdf EN

Інформація для біженців з України Резюме про тимчасовий захист українських біженців у Чехії, Німеччині, Угорщині, Польщі, Румунії та Словаччині:

https://www.eversheds-sutherland.com/documents/global/poland/articles_pdf/en/2022-04-information-for-refugees-from-ukraine-ukr.pdf UA

TELECOMMUNICATION

Telecom providers: Free calls to Ukraine

Deutsche Telekom, Orange ([ORAN.PA](#)), Telefonica ([TEF.MC](#)), Telia Company ([TELIA.ST](#)), A1 Telekom Austria Group, Telenor ([TEL.OL](#)), Proximus ([PROX.BR](#)), KPN ([KPN.AS](#)), Vodafone, Vivacom, TIM Telecom Italia ([TLIT.MI](#)), Altice Portugal and Swisscom ([SCMN.S](#))

ACCOMMODATION

Accommodation globally: <https://www.host4ukraine.com/>

US holiday rental site Home to Go has put together a list of resources for anyone leaving Ukraine. It also includes an option for people to register their home to host people who have been forced to leave Ukraine: <https://www.hometogo.com/help-ukraine/>

TRAVEL

Poland, France, Germany, Belgium, Slovakia and Hungary are offering free rail travel to Ukrainian refugees. (as reported by Politico Europe's Playbook. Source: <https://twitter.com/suzannelynch1/status/1499374328038760450>)

- SNCF (Belgium):
<https://press.sncb.be/la-sncb-solidaire-avec-les-refugies-dukraïne-en-collaboration-avec-dautres-compagnies-ferroviaires-europeennes>

Travel in Europe:

Wizzair

https://wizzair.com/en-gb/information-and-services/faq/ukrainian-refugee-free-tickets?utm_source=homepage&utm_medium=hero-banner&utm_campaign=UKRAINIAN-REFUGEE-CAMPAIGN

Finnair

Finnair supports Ukrainians with a [95% discount on net fares](#) for one-way tickets from Warsaw, Krakow, Gdansk, Budapest and Prague to Helsinki. The discount is available with code Ukraine95 at <http://Finnair.com> through March.

WORK

Adecco job portal for Ukrainian job seekers: <https://www.adeccojobsforukraine.com/>

POLAND

GENERAL

Official Polish government site: [#PomagamUkrainie](#)

Ukrainian House in Warsaw: [Pomoc dla Ukrainy - Ukraiński Dom w Warszawie \(ukrainskidom.pl\)](#)

Full list of all you need to know in order to help on Polish side: [Kompedium: Pomoc dla Ukrainy \(notion.site\)](#)

Residing and working in Poland:

https://uba.ua/documents/2021/Residing_and_working_in_Poland_Guide_for_citizens_of_Ukraine_1645873583.pdf

All borders with Poland are open with all Covid restrictions lifted. Poland prepared 120 hospitals across the country, expecting 1-5 mil refugees. For more info email: ukraina@udsc.gov.pl or call +4847721 7575; Where to go below (Source:

<https://twitter.com/bfreetheatre/status/1496836780867346438?s=12>)

HEALTHCARE:

<https://www.gov.pl/web/zdrowie/tpk>

<https://t.co/nXVcJGPx2U>

<https://t.co/AU6NTG3cE9>

LEGAL

Information set addressed to Ukrainians arriving to Poland prepared by the Warsaw Bar Association available in several languages:

[Informacje prawne dla obywateli Ukrainy poszukujących możliwości wjazdu i pobytu w Polsce – Okręgowa Izba Radców Prawnych w Warszawie \(oirp.warszawa.pl\)](#)

Comprehensive overview of help for Ukrainian citizens, especially about entry conditions and with list of points of entry (in English and Russian)

https://www.gov.pl/web/udsc/ukraina-en?fbclid=IwAR3Py9QXTWADiU1_Nxn9Ct0VmABvGitG_7rSWTZcZ_bHVxuFQFUar00HbBk

ORGANIZATIONS:

Polska Akcja Humanitarna: <https://www.siepomaga.pl/pah-ukraina>

Polski Czerwony Krzyż: <https://pck.pl/wspieraj-nas/>

PCPM: www.pcpm.org.pl/ukraina

Solidarni z Ukrainą: <https://pomagam.pl/solidarnizukraina>

<https://zrzutka.pl/6phj34>

Fundacja Ocalenia: [\(2\) fundacja ocalenie - wyniki wyszukiwania | Facebook](#)

Firmy dla Ukrainy: [Firmy dla Ukrainy | Pomagam.pl](#)

Siepomaga.pl: [Pomoc Humanitarna Dla Ukrainy - zbiórka charytatywna | Siepomaga.pl](#)
Razem dla Ukrainy: [#RazemDlaUkrainy | zrzutka.pl](#)
Caritas Polska: [Pomoc dla Ukrainy - Caritas Polska](#)
List of Polish legal clinics: [Fundacja Uniwersyteckich Poradni Prawnych - Kliniki w Polsce \(fupp.org.pl\)](#)

ACCOMODATION:

Szállás.hu is increasing their capacity to connect free or discounted accommodation with those in need, in Hungary, Poland and Romania. Contact here:

☎ +36-30/344-2000 (9:00-18:00)

✉ szallas@szallas.hu

Database of offered accomodations: [Mapa mieszkań - pomoc dla Ukrainy](#)
<https://ukrainesupport.net> – [Moje Mapy Google](#)

Database of private accommodation places for refugees from Ukraine: [Database of private accommodation places for refugees from Ukraine - Dysk Google](#)

Database of free accomodation and transportation for refugees from Ukraine: [BAZA KWATERUNKÓW/ BAZA TRANSPORTU OGÓLNOPOLSKA - Arkusze Google](#)

ROMANIA

(Alexandra, ACTEDO, 03.02.)

GENERAL

☎ Hotline exclusively for Ukrainian refugees: +40374025000

Facebook group for Helping Ukrainians:

<https://www.facebook.com/groups/unitipentruucraina/?ref=share>

LEGAL HELP

Bilingual (Romanian-Ukrainian) guide by the National Union of Romanian Bars (UNBR) for refugees on:

- Conditions for crossing the border into Romania;
- Refugee / subsidiary protection status and asylum application;
- The rights and obligations of asylum seekers;
- Regime of minor asylum seekers;
- Other people receiving protection.

The guide also contains a list of Romanian lawyers offering pro bono assistance, as well as the languages in which they can offer it.

(post about the guide)

<https://www.unbr.ro/campania-unbr-si-a-barourilor-din-tara-avocati-pentru-refugiati-ghid-bilingv-romano-ucrainean-telefon-verde-dedicat-exclusiv-cetatenilor-ucraineni-si-o-lista-a-avocator-care-pot/>

(the guide in PDF format)

https://www.unbr.ro/wp-content/uploads/2022/03/Ghid_regim_juridic_brosura_RO-UA-lista.pdf

// Reliable source (National Bar Association), vetted by ACTEDO

ACCOMMODATION

Szállás.hu is increasing their capacity to connect free or discounted accommodation with those in need, in Hungary, Poland and Romania. Contact here:

☎ +36-30/344-2000 (9:00-18:00)

✉ szallas@szallas.hu

FRANCE

GENERAL:

Official document from the French Home Ministry towards ukrainian citizens coming to France (FR, EN, UKR) :

https://www.interieur.gouv.fr/sites/minint/files/medias/documents/2022-03/Flyer%20-%20Ressortissants%20ukrainiens%20-%20séjour%20%2828%20février%202022%29_Trilingue_1.pdf

Official indications from the french government regarding temporary protection (FR, EN, UKR) :

<https://www.interieur.gouv.fr/actualites/dossiers/situation-en-ukraine/information-a-destination-des-personnes-deplacees-dukraïne>

Stand With Ukraine France : <https://www.standwithukraine.app>

“Prefectures” are responsible for the registration of ukrainian people regarding the “temporary protection” scheme. Prefectures are currently setting up specific desks for ukrainian refugees.

ACCOMODATION:

City halls are responsible for organizing solidarity housing in France.

Office français de l’immigration et de l’intégration (french administration hosting refugees) :

<https://www.ofii.fr/en/ou-nous-trouver/>

Individuals : <https://www.facebook.com/groups/376427520566990> and/or <https://www.shelter4ua.com>

Reception center in Paris - "Urgence Ukraine" - for Ukrainian refugees to evaluate their needs and deliver relevant documents : Paris Expo Porte de Versailles - Hall 2.1. Access “avenue Ernest Renan, Paris”.

TRAVEL:

Free transportation on train (SNCF):

https://www.francetvinfo.fr/monde/europe/manifestations-en-ukraine/guerre-en-ukraine-il-faut-transp-orter-tous-les-refugies-gratuitement-dans-les-trains-francais-reclame-la-cgt-cheminots_4988304.htm

!

UNITED KINGDOM

GENERAL:

Ukraine Advice Project UK

Online platform for Ukrainian nationals and their families seeking UK immigration advice. Lawyers can also volunteer their time at the same link. <https://advice-ukraine.co.uk/>

Assistance Centres (Northern Ireland-specific)

Four assistance centres (in Belfast, Newry, Craigavon and Ballymena) will provide information for people who have arrived in NI from Ukraine on health, social security, immigration/visas, education, employment and housing in one place. The first of the centres will open in Belfast on 11 April 2022, with the rest of the centres opening later in the same week. Addresses and opening hours here: <https://www.bbc.co.uk/news/uk-northern-ireland-61062123>
<https://twitter.com/NICVAPolicy/status/1513434364847304705>

Migration Justice Project (Northern Ireland-specific)

Ukrainian people in Northern Ireland can get free, confidential immigration advice from the Migration Justice Project, run by Law Centre NI (a well-respected legal advice NGO here). They can provide Ukrainian-English interpreters.

The advice line phone number is 0044 28 9024 4401

<https://www.lawcentreni.org/news/ukrainian-in-northern-ireland> - web page ENG

Law Society of NI (Northern Ireland-specific)

In a statement issued on 04 March 2022,, Law Society NI have confirmed that Phoenix Law, Granite, Law Centre NI, RP Crawford & Co Law, Creigh Company, and Tughans are offering immigration & asylum advice pro bono: <https://www.lawsoc-ni.org/ukraine-pro-bono-advice>

TRAVEL:

Northern Ireland:

From 30 March 2022, Ukrainian refugees arriving in Northern Ireland or the Republic of Ireland will be able to get free travel on Translink (*NI's public transport provider*) buses or trains to assist them in reaching their destination. Ukrainian ID and travel document/ticket required:

<https://www.nidirect.gov.uk/articles/support-ukraine#toc-3>

HUNGARY

GENERAL:

<https://ukrainehelp.hu/uk/> UA, ENG, HU - general information put together by volunteers

General hotlines and emails:

- Migration Aid: help@migrationaid.hu
- Hungarian Interchurch Aid:
Tel: +36-1 289-0056
Mobile: 06 30/ 828-27-78, (daily between 9am 1 pm)
E-mail: segelykozpont@segelyszervezet.hu
- Official toll free hotlines by Hungarian state UA, HU, ENG
 - From Hungary: +36 80 310 310
 - From Ukraine: 0 800 504 546
 - From other countries: +36 1 550 1828
- State assisted general email: menekultinfo@me.gov.hu UA, HU, ENG
- Toll-free crisis hotline for children: +36 80 20 55 20, email: okit@csalad.hu
- Budapest Help website UA, RU, HU, EN:
https://help.budapest.hu/?fbclid=IwAR1sJEnYi2Q1X6eSs3PpCL-wzhm6GuWZAFaJkx9iKsp6TELT_znqfjP0QII
 - Budapest Help Tel: +36 1 327 1957
 - Budapest Help e-mail: helpua@budapest.hu

Collection of useful links and info in Hungary by a private person (HU)

https://docs.google.com/document/d/1RemGtUtRHSXQLn_6ml1kBS7IjslfxODojiHQmv5sOM/edit?fbclid=IwAR0qd3711vt5HZ-TMUwpnW9KZ87UrgGJ7aLHrjiUX6ZqO-yGakFuEdL6GiU#

Leaflets with general info:

From Migration Aid:

- HU
<https://www.facebook.com/migrationaid.org/photos/pcb.2054498404752395/2054498378085731>
- UA
<https://www.facebook.com/migrationaid.org/photos/pcb.2054498404752395/2054498334752402>

From Helsinki Foundation:

- <https://helsinki.hu/informacio-az-ukrajnabol-menekuloknek/> pdf documents with general information HU, UA, RUS, ENG legal help
- Request legal help at: ukrainecrisis@helsinki.hu
- Frequently asked questions HU UA RUS EN:
https://helsinki.hu/en/frequently-asked-questions-and-answers-for-refugees-from-ukraine/?fbclid=IwAR0p1ISLkUTiUL8BVQwfLL0HA2krFMp8dLZIUOT0SD6fnma2KkvVOOkju_w

General information for people entering Hungary from Ukraine

<https://menedek.hu/hirek/mi-tortenik-az-ukrajnabol-menekulokkal> - web page HU, UA, RUS, ENG

<https://telex.hu/english/2022/02/26/i-am-fleeing-ukraine-and-heading-to-hungary-what-do-i-need-to-know> - article ENG

<https://telex.hu/belfold/2022/02/25/ukrajna-karpatalja-menekultek-segitseg-adomany-hasznos-informaciok-kozzolgalat> - article HU

Dorkász Szolgálat Alapítvány, Debrecen HU

www.dorkasz.hu

alapitvany@dorkasz.hu

+36 70 335 3312

+36 52 441 119

NGO Coalition on the Rights of the Child (Gyermekjogi Civil Koalíció): Child friendly general info for children and their families from Ukraine HU EN UA RU

<https://unicef.hu/igy-segitunk/hireink/kerdesek-es-valaszok-az-ukrajnabol-hazankba-erkezo-gyerekeknek-es-csaladjaiknak?fbclid=IwAR0x-ZdbOeii7GA4flaFDA-cJOr-qSqrwa4ITjbR70vpt6c7exIUuT5JVw>

LEGAL HELP:

Hungarian Lawyers for Ukraine

Refugees from Ukraine can ask their legal questions at:

Magyar Ügyvédség Ukrajnáért

Az Ukrajnából menekülők jogi kérdéseiket az alábbi e-mail címen tudják feltenni:

Венгерские адвокаты за Украину

Беженцы из Украины могут задать свои юридические вопросы по адресу:

Угорські адвокати за Україну

Біженці з України можуть поставити свої юридичні питання за такою електронною адресою:

ukraine@bpbar.hu or ukraine@muknet.hu

Helsinki Foundation: Request legal help at ukrainecrisis@helsinki.hu

ACCOMMODATION:

Accommodation database HU, EN, Ru, AU, DE, RO...

<https://shelterukr.com/>

Szállás.hu is increasing their capacity to connect free or discounted accommodation with those in need, in Hungary, Poland and Romania. Contact here:

+36-30/344-2000 (9:00-18:00)

 szallas@szallas.hu

Menhely Alapítvány coordinates community shelters in Budapest, Tel: +36 1 338 41 86
http://menhely.hu/index.php/images/flash/index.php?option=com_content&view=article&id=24&Itemid=29

Migration aid: register for shelter here: madridi@migrationaid.org

LOCAL INITIATIVES:

Facebook groups brokering general help (connecting requests with offers):

<https://www.facebook.com/groups/99414354813640.0>

<https://www.facebook.com/groups/656873979068687/>

HEALTHCARE:

Emergency service near the Train stations:

1073 Budapest, Dob utca 86.

<https://goo.gl/maps/WX4XtgPPgv2CnKuH7>

Help for people with diabetes:

<https://www.facebook.com/diabernyo/photos/a.130874852802476/130874579469170/>

Free medical service at Duna Medical Center: HU

<https://www.facebook.com/dunamedicalcenter/photos/a.738545629605788/4657237141069931/>

Birth help: <https://www.facebook.com/groups/4948509471906480/> private Facebook group, request to join!

Breast milk: <https://www.facebook.com/groups/457118909527073/> private Facebook group, request to join!

Medical University for refugees from Ukraine (ENG, HU, DE)

https://semmelweis.hu/english/2022/03/semmelweis-university-helps-refugees-from-ukraine-in-several-areas/?fbclid=IwAR3kf6gSnwdtVg7-dVRxxVnUWtdo0PuvwCoW05ZEsgKDJpRc0w3YDk7V_RA

People with cancer (HU, EN, UA, ENG):

<https://www.facebook.com/rakszervezet/photos/a.647475101934275/5663725556975846/>

MedSpot Foundation:volunteer doctors for Ukraine: orvosisegitseg@medspot.hu,

Tel: +36 70 7750273

Psychological help for Refugees free of charge

- Péterfy Hospital, Budapest:
Telephone: +36 70 934 1051 (Mon-Fri: 9.00-15.00)
Email: intervencio@peterfykh.hu
Address: [1074, Alsóerdősor u. 7., Budapest](#)
- Cordelia Foundation (providing psychiatric and psychological assistance for severely traumatized asylum seekers, refugees and tortura survivors)
Tel: 06-1-349-14-50
Email: cordelia@cordelia.hu
- Volunteer practitioners providing help free of charge UA, RU, EN, HU
<https://pszi.hu/ukrajnai-menekultek-probono/>

TRAVEL:

Free transportation on train: HU

<https://www.mavcsoport.hu/mav-csoport/szolidaritasi-jeggyel-dijmentesen-utazhatnak-ukrajnai-menekultek>

Further information on train tickets HU:

https://docs.google.com/document/d/1EFPner4oVAGYE_QZOAI0VdF25NPvgne5/edit?fbclid=IwAR01g481OR7f20fser9HBhHkeB-dcejCBuMk5uFLf_PL9WHWoQwSP5qHRYM

Free transportation on Budapest Public Transport (HU)

<https://bkk.hu/hirek/2022/03/ingyen-utazhatnak-az-ukrajnai-menekultek-a-bkk-jaratain.7378/>

BP-Vienna free bus rides 3 times a week by Migration Aid

<https://www.facebook.com/migrationaid.org/posts/2068914849977417> HU, UA

Migration Aid is organizing buses to run on a regular schedule to Vienna, departing from our refugee hostel on Madrid Street. You can book a place for Ukrainian refugees here, just fill in a simple form: <https://bit.ly/madridi-becs-busz>

EDUCATION:

English-language courses for students from Ukraine at the University of Pécs:

<https://pte.hu/en/help-for-ukraine/news/university-pecs-opens-its-doors-refugees-ukraine>

EIT paid traineeship in Budapest EN

<https://eit.europa.eu/our-activities/opportunities/paid-traineeships-eit-people-affected-invasion-ukraine?fbclid=IwAR1dQzTIV22-P1pRosDrAu13mvcAKWH4gelGxrsL9riSnJZAX9pDWYYM3TU>

Ukraine-language school by Migration Aid (HU UA)

<https://www.facebook.com/migrationaid.org/posts/2104080659794169>

26 квітня стартувала «Migration Aid - Навчання без кордонів» – програма допомоги українським дітям-біженцям навчатися та отримувати денний догляд, яка передбачає денний догляд для дітей віком 7-16 років.

Розташування: 1095 Budapest, Soroksári út 33, 5-й поверх
(<https://goo.gl/maps/KFkGHgMRWPBQhaxq5>)

Запрошуємо батьків та дітей 5 травня з 13:00 до 18:00. У цей час ви зможете оглянути школу, а також мати можливість здійснити необхідний запис. Будь ласка, візьміть з собою для адміністрування ваші та документи вашої дитини.

У нас ще є вільні місця, тому, якщо ви хочете, щоб ваша дитина прийшла до нас, заповніть форму нижче

https://docs.google.com/.../1xRGpLiJV2kfYK6_wBqn.../edit...

Ми зможемо надати місця в порядку зворотного зв'язку, який отримуємо. Заповнення форми не означає автоматичний вступ до школи.

Наші контакти: lwb@migrationaid.org, +36302800618

WORK, WORKSTATIONS

Free office workstations by NIOK for individuals

If you need a quiet place just to check your emails, or do some private phone calls, you can also subscribe!

<https://www.facebook.com/niokalapitvany/posts/5253444378034438>

ORGANIZATIONS:

Ökumenikus segélyszervezet: <https://segelyszervezet.hu/>

Hungarian Helsinki Committee: <https://helsinki.hu/en/>

Menedék: <https://menedek.hu/en>

Migration Aid: <https://migrationaid.org/>

Ukrainian Minority Authority / Ukrán Nemzetiségi Önkormányzat: <https://ukrajinci.hu/>

Budapest Bike Maffia <https://bikemaffia.com/>

Age of Hope <https://aoh.hu/>

Magyar Református szeretetszolgálat: <https://reformatus.hu/szeretetszolgalat/>

Menhely Alapítvány <http://menhely.hu/index.php/segitsegre-szorulok> HU

SLOVAKIA

(Andrej, Pilnet, 02.28.)

GENERAL: (in UA, EN, SK)

Dedicated SK Government website: <https://ua.gov.sk/>

Civil society platform brokering those offering and those needing help (accommodation/transport) (EN, SK) <https://new.ktopomozeukrajine.sk/>

Detailed information including general as well as practical (waiting times, transport, etc) collected by NGOs (in UA, EN, SK) <https://www.ukraineslovakia.sk/en/z-ukrajiny-na-slovensko-english/>

TRAVEL

Ministry of Transport of Slovakia: The Minister of Transport decided to provide free train tickets to all Ukrainians on all trains (including high-speed InterCity trains) operated by national train company ZSSK; they need to be able to show a passport or national ID-card.

Facebook link stating this (in Slovak and Ukrainian) -

<https://www.facebook.com/AndrejDolezalMinisterDopravy/posts/419655619988526>

HUMANITARIAN HELP

Form for Ukrainian citizens in need of support, aid and assistance in Slovakia (in English/Ukrainian, includes help with accommodation, travel within Slovakia, health, psychological, financial help...) -

https://forms.office.com/pages/responsepage.aspx?id=URQ7PPs25kqeRhjKJcKYzHPPrP_pzlw9LsiUMZHfoM2xUQkYwWIIIXSFoxOThOVFM2UUdZQUM3VUxXSi4u&fbclid=IwAR13sUiW6oV9X-nvGsX28wPRym6tySdsSf6jjManPr73wcbGqJGLhn1Bo-U

Human Rights League

Assistance with asylum process in Slovakia, via e-mail ukrajina@hrl.sk or hotline +421 918 366 968.

Frequently asked questions about asylum process (available in multiple languages)

https://www.hrl.sk/sk/najcastejsie-kladene-otazky?fbclid=IwAR2C4Bhmbt68EHIhwBKVnpas_dbQgV8LislqUT_7S6bj1L-NxiG8sOBgETs

International Organization for Migration (IOM) Slovakia

General information relating to migration, asylum etc., hotline – ‘You can contact us on +421 2 5263 0023 and 0850 211 478 even during the weekend of 26 and 27 February 2022 from 9:00 to 12:00 and from 13:00 to 17:00.’

<https://www.mic.iom.sk/en/news/758-info-ukraine.html>

LEGAL

[List of lawyers offering pro bono support for people on the move from Ukraine](#)

CZECH REPUBLIC

(Andrej, Pilnet, 02.28.)

GENERAL:

Ministry of Interior of CZ information: <https://www.mvcr.cz/clanek/informace-pro-obcany-ukrajiny.aspx>

TRAVEL

CD: trains in CZ: Major state-owned train company Ceske drahy announced free train rides for citizens of Ukraine in the whole country. It is sufficient to have Ukrainian passport or an ID card: [ČD zajišťují humanitární vlaky z Ukrajiny | České dráhy \(cd.cz\)](#)

Prague and Central Bohemian region: Free public transport for all with Ukrainian passport. [Bezplatná přeprava pro občany Ukrajiny | Dopravní podnik hl. m. Prahy, akciová společnost \(dpp.cz\)](#)

ACCOMODATION:

Refugee Facilities Administration of the Ministry of the Interior

<http://www.suz.cz/ubytovani-pro-ukrajinske-rodiny/>

Refugees Welcome Czech: <https://uprchlici-vitejte.cz/>

VISA AND FAMILY REUNIFICATION:

Association for migration and integration: <https://www.migrace.com/>

Refugee Help Organization in CZ <https://www.opu.cz/cs/2022/02/informace-pro-klienty/>

TO OFFER SUPPORT AND DONATION:

Czech Forum for Development Cooperation: <http://www.fors.cz/2022/02/27/40489/>

LEGAL

[List of lawyers offering pro bono support for people on the move from Ukraine](#)

MOLDOVA

GENERAL

Hotlines for Ukrainian citizens in Moldova: <https://dopomoga.gov.md/>

Facebook group for helping people fleeing Ukraine:

<https://www.facebook.com/moldova4peace/about>

LEGAL SUPPORT

Advocates/Centrul de Drept al Avocatilor – facebook: <https://www.facebook.com/CentruldeDrept>

GERMANY

(Benita, UPJ, April, 7th)

LEGAL HELP FOR INDIVIDUALS:

The platform by UPJ Pro Bono Rechtsberatung provides FAQs with legal advice and brokers consultation for refugees from Ukraine via an online-platform:

<https://immigration4ukraine.eu>

LEGAL HELP FOR ORGANIZATIONS:

UPJ connects lawyers and law firms prepared to work pro bono with non-profit organizations that do not have the financial means to afford legal advice.

<https://probono-rechtsberatung.de/englisch/>

GENERAL:

Official website of the German Government: Federal Ministry of the Interior and Community with information and assistance about accommodation or medical care (EN / UA)

<https://www.germany4ukraine.de/hilfeportal-en>

+ First information for refugees from Ukraine arriving in Berlin, official website of the Berlin Senate Chancellery (EN): <https://www.berlin.de/ukraine/en/arrive/>

(UA): <https://www.berlin.de/ukraine/uk/pributtja/>

+ UNHCR - This website provides relevant information for asylum seekers and refugees

<https://help.unhcr.org/ukraine/>

+ Help and Support for women and vulnerable communities and minorities in Berlin:

<https://www.berlin.de/willkommenszentrum/en/everyday-life/help-and-support/>

ORGANIZATIONS AND HELPING INITIATIVES:

berlin-hilft.com/ukraine provides a collection of information for Ukrainian refugees (DE/EN/UA/RU):

<https://berlin-hilft.com/ukraine/>

<https://berlin-hilft.com/2022/03/01/ukraine-offizielle-infos-senatsverwaltung-ias-fuer-menschen-die-nach-berlin-kommen/>

+ mitost: This website includes job-finding support for Ukrainians in Germany. IT-Help, logistics support and government contacts are also listed here as well as free co-working spaces for aid organizations:

<https://www.mitost.org/ukraine/self-organized-help/>

TRAVEL:

You can travel with your Ukrainian passport/ID card to Berlin, Dresden, Nuremberg and Munich. You do not need a ticket.

If you wish to continue your journey, you can get a free "helpukraine" ticket valid in 2nd class to your desired destination at a DB Reisezentrum (DB Travel Centre) or at a DB agency. Please show your Ukrainian ID (passport/ ID card) to the ticket inspector on the train upon request.

<https://www.bahn.de/info/helpukraine>

WORK:

Official page of the the Federal Employment Agency [Bundesagentur für Arbeit] of Germany with information and help with your search for a job or apprenticeship. (EN/UKR)

<https://www.arbeitsagentur.de/en/ukraine>

ACCOMMODATION:

Here you will find all the locations of the Federal Office for Migration and Refugees in Germany, and you can select between a map view and a list view. Both of these will provide you with the addresses and contact data for our locations.

<https://www.bamf.de/EN/Behoerde/Aufbau/Standorte/standorte-node.html>

<https://bamf-navi.bamf.de/en/Themen/Behoerden/?coord=800336.5825603&typ=ABH&>

+ For people who would like to stay directly with private people - accommodations in Germany.

<https://www.unterkunft-ukraine.de/>

+ MitOst network (EN) - internal pool of accommodation offers provided by our Network members, their families and friends which are dedicated to refugees leaving Ukraine, including especially vulnerable groups: <https://www.mitost.org/ukraine/accommodation-housing/>

+ Accommodation matching with available private offers:

<https://www.unterkunft-ukraine.de/>

+ Telegram group for accommodation for Ukrainian refugees in Berlin:

@ukraine_accommodation_berlin

+ Telegram group for accommodation for Ukrainian refugees in Leipzig:

@accomodation_leipzig_ukraine (beware of spelling: one "m"!)

HEALTHCARE:

According to § 4 and § 6 of the Asylum Seekers' Benefits Act, asylum seekers and refugees have a limited entitlement to health care during the first 18 months of their stay in Germany. In concrete terms, this means that they are allowed to be treated for acute pain conditions and to receive services that alleviate or cure illnesses and their consequences. Pregnancy and childbirth care as well as vaccinations are also available to refugees.

Official Website of the Federal Ministry of Health:

<https://www.bundesgesundheitsministerium.de/en/topics/health-guide-for-asylum-seekers.html>

+ Official page by the The Governing Mayor of Berlin about medical care for refugees

<https://www.berlin.de/ukraine/en/arrive/medical-care/>

+ Dialysis / Kidney disease - The German Society for Pediatric Nephrology (GPN) and the KfH e.V. offer assistance in care and therapy to all children with kidney disease, dialysis and kidney transplantation as well as their families. If needed, please write to office@gpn.de

+ Mental distress - Telefon Doweria Berlin: Counseling and help with mental distress and migration issues (in UK/RU), Berlin-Number: +49 (0)30-440 308 454

+ HIV and AIDS

(UA): <https://www.aidshilfe.de/ukrayina-dopomoga-bizhencyam>

FOR NON-UKRAINIANS FLEEING UKRAINE:

UNHCR - This website provides relevant information for asylum seekers and refugees

<https://help.unhcr.org/ukraine/>

+ International Women* Space (IWS) is a feminist, anti-racist political group in Berlin with migrant and refugee women and non-migrant women as members.

<https://iwspace.de>

+ Casa Kuà makes health accessible to Trans*, Inter, Non-Binary and Queer people. Especially those affected by racism. Due to the emergency of the Ukrainian situation they made exceptions to try and assist other **BIPOCs people** who are not necessarily Queer:

<https://casa-kua.com/>

FOR PEOPLE FROM THE LGBTIQ* COMMUNITY:

LesMigraS Berlin - Organisation for LGBT*I*Q+ refugees, facilitates empowerment projects and offers free and specialised counselling services.

<https://lesmigras.de/en/>

+ Casa Kuà makes health accessible to Trans*, Inter, Non-Binary and Queer people. Especially those affected by racism.

<https://casa-kua.com/>

+ Telegram group with several offers especially for queers (accommodation and more):

@LGBTQ*supportUkraineBerlin

AUSTRIA

General information, GE

<https://www.bmi.gv.at/news.aspx?id=7138695A2B6150634156493D&fbclid=IwAR1wF0Wz2RZCxl8alvFaf98pvQr58bB8jaet5qt49uc17C9kpSWYqtzJdRw>

ITALY

GENERAL:

- Ukrainian Embassy in Italy: <https://italy.mfa.gov.ua/it>
- How to apply for asylum: <https://help.unhcr.org/italy/asylum-italy/asylum/>
- Family reunification: <https://help.unhcr.org/italy/family/>

ACCOMODATION:

- Housing: <https://help.unhcr.org/italy/services/housing/>
- Map of shelter and services for refugees: <https://www.jumamap.it/map/>

ORGANIZATIONS:

- CIR (Italia Refugee Council): <http://www.cir-onlus.org/>
- UNHCR: <https://www.unhcr.org/it/cosa-facciamo/emergenze/ucraina/>
- CILD (Coalizione Italiana Liberta' e Diritti Civili): <https://cild.eu/>
- Jesuit Refugees Services: <https://jrs.net/en/country/italy/>

WORK:

- Work and employment: <https://help.unhcr.org/italy/services/work/>

HEALTHCARE:

- Health and mental health list of organisations: <https://help.unhcr.org/italy/services/health/>

PORTUGAL

GENERAL:

- Council of Ministers of PT information:
<https://www.portugal.gov.pt/pt/gc22/comunicacao/noticia?i=governo-toma-medidas-para-acolher-e-integrar-cidadaos-ucranianos>
- Government's initiative (employment, integration, contacts) -
<https://portugalforukraine.gov.pt/> ; sosucrania@acm.gov.pt
- Ukraine's Embassy
- <https://www.wehelpukraine.org/>

ACCOMODATION:

- <https://refugees.casafari.com/>
- <https://solidarybed.org/>

ORGANIZATIONS:

- Jesuit Refugee Service - <https://www.jrsportugal.pt/>
- Portuguese Caritas - <https://caritas.pt/>
- Amnesty International Portugal - <https://www.amnistia.pt/>
- Ukranians Association Portugal - <https://www.spilka.pt/index.php/em-portugues/quem-somos>
- Refugees Welcome Portugal - <https://refugees-welcome.pt/>
- Ukrainian church - R. Quirino da Fonseca 2a, 1000-161 Lisboa
- Renovar a Mouraria - <https://www.renovaramouraria.pt/>

LEGAL HELP:

- PRO BONO Portugal - <https://www.probonoportugal.com/>
- Portuguese Bar -
<https://portal.oa.pt/comunicacao/noticias/2022/02/apoio-aos-cidadaos-ucranianos-lista-de-advogados-voluntarios/>
- [PLMJ](mailto:help.ukraine@plmj.pt) (lawyers firm) - help.ukraine@plmj.pt

HEALTHCARE:

- Health emergencies attended on public hospitals. The following link contains a catalogue of every hospital in Portugal:
<https://www.infarmed.pt/documents/15786/1559752/Lista+de+Estabelecimentos+Hospitalares+P%C3%BAblicos+e+Privados+%C2%BF+Dispositivos+Seguran%C3%A7a/770362e7-1f2d-43f0-a381-02ecdf04b507>

NETHERLANDS

GENERAL

Dutch Council for Refugees: Info for Ukrainians

<https://forrefugees.vluchtelingenwerk.nl/en/important-information-your-own-language>

TRANSPORTATION

Free public transport for Ukrainian citizens:

<https://nltimes.nl/2022/03/01/public-transportation-netherlands-free-ukrainian-newcomers> ;

<https://dutchreview.com/news/your-passport-is-your-train-ticket-dutch-train-service-tells-ukrainian-refugees/>

ACCOMMODATION

Airbnb has partnered up with other organizations to provide temporary free/very cheap housing, among others in the Netherlands. Here is more information:

on how to book:

<https://www.airbnb.com.au/help/article/2591/how-to-book-an-emergency-stay-through-airbnborg>

on eligibility:

<https://www.airbnb.com.au/help/article/1950/eligibility-for-emergency-stays-through-airbnborg>

Nijmegen4Ukraine Initiative

Municipality (Gemeente) Nijmegen has prepared an emergency shelter for Ukrainian refugees since 12 March.

News Source: [Jan Massinkhan Emergency Shelter](#) (page is in Dutch, but translatable to English)

Official Source: [Gemeente Nijmegen's Website](#)

“We ask Ukrainians residing in Nijmegen to [register in Nijmegen \(the Personal Records Database - BRP\)](#) . Ukrainians can call **0031 24 329 90 00** to make an appointment to register.

This is possible in Dutch and English.”

BULGARIA

GENERAL

Information tion about asylum in Bulgaria -

<https://bghelsinki.org/bg/news/informacija-za-hora-idvashti-ot-ukrajna>

General official info by the government BG UA RU EN

<https://ukraine.gov.bg/>

SPAIN

GENERAL:

1. Guide on asylum in Spain for people affected by the war in Ukraine (the link shows information in Ukrainian at the end): <https://www.cear.es/guia-sobre-el-asilo-en-espana-para-personas-afectadas-por-la-guerra-en-ucrania/>
2. Guide for citizens fleeing armed conflict: (the link shows information in Ukrainian) https://web.icam.es/wp-content/uploads/2022/03/GUIA-FINAL.-UKR-2_compressed.pdf
3. Operators offering free calls and SMS from Spain to Ukraine: Movistar, Orange.
4. ODILO, along with the Madrid Bar Association (*Ilustre Colegio de Abogados de Madrid*) has established the program ·OdiloStandsWithUkraine, in support to kids and families affected by the Ukrainian conflict. The purpose of this program is to assist refugees in learning the language and culture of the country where they are residing, to ease its adaptation to new environments: [Edtech Stands With Ukraine \(unlimitedlearning.io\)](#).

TRAVEL:

1. Renfe, Spain's main trains transportation company, offers free tickets on all of its trains to refugees from Ukraine. For the management of all movements of Ukrainian immigrants, Renfe will organize all of its operations in Barcelona, which is considered as connection center to receive refugees arriving in Spain or for the departure of citizens to France and other parts of Europe. Once in Barcelona, refugees can take any Renfe train and continue their journey. In order to benefit from the free Renfe trains, Ukrainian citizens who wish to do so must carry a passport or identity card and present it at Renfe sales points, service centers or station ticket offices: <https://www.renfe.com/es/es/grupo-renfe/comunicacion/renfe-al-dia/sala-de-prensa/renfe-adif-mitma-transporte-refugiados-ucrania>
2. If you are an Ukrainian national wishing to enter Spain, you do not need to apply for a visa if you have a biometric passport. <https://www.inclusion.gob.es/es/ucrania/index.htm>
3. An Ukrainian national wishing to enter a Spanish territory can also consult the following Ukrainian language link from the Inclusion Ministry: [Red Estatal de acogida para desplazados ucranianos. Ministry of Inclusion, Social Security and Migrations.](#)

ACCOMMODATION:

1. Platform to connect Ukrainian refugees with European hosts: <https://es.eu4ua.org/>
2. Emergency Home is a platform that connects Ukrainian refugees in need of accommodation with Spanish landlords willing to help and give away their vacant properties free of charge (the link provides information in Ukrainian): <https://emergencyhome.help/>.
3. The HospitalityHelps initiative provides temporary hotel accommodation to Ukrainian residents, who are forced to leave their homes as a result of the war (the link provides information in Ukrainian) <https://hospitality-helps.org/ua/home>.
4. Refugee Reception Centers (CAR): These are public facilities intended to provide housing, food and urgent and primary psychosocial assistance, as well as other social services to people seeking asylum in Spain or that have already obtained the status of refugee or

displaced person in Spain, and does not have the financial resources to meet their needs. You may find the centers' addresses in the following link (normally open to public from Monday to Friday, from 9:00 to 14:00, we have not been informed if these time schedules will vary due to the situation): https://extranjeros.inclusion.gob.es/ficheros/proteccion_asilo/car/Carta_de_Servicios_2018_2021_en.pdf

5. The following link leads to a Facebook group (non-verified) of Ukrainian refugees sheltering: [Acogida de ucranianos en España/ Прийом для українців в Іспанії \(facebook.com\)](#)
6. The Spanish Confederation of Hotels and Tourist Accommodation (Cehat) is making beds available to Ukrainian refugees in Spain in order to expedite the provision of stays for displaced people from Ukraine until the Government determines an adequate solution.
7. Reception procedure for displaced persons in Spain (the link provides information in Ukrainian): <https://www.inclusion.gob.es/uk/ucrania/index.htm>

HEALTHCARE:

1. Health emergencies will always be attended on public hospitals. The following link contains a catalogue of every hospital in Spain: https://www.sanidad.gob.es/ciudadanos/prestaciones/centrosServiciosSNS/hospitales/docs/CNH_2021.pdf
2. To access the Spanish health system and benefit from its assistance, (1) identify yourself as an asylum seeker (with your identification and the documentation you have to apply for international protection) and (2) ask about the procedure to access the health system in the territory in Spain where you are staying.
3. If you have the accrediting red card (the card that recognizes that you are a refugee SEEKER), you need to go to the nearest office of the National Institute of Social Security (INSS), making an appointment by phone or online. There you must fill out and submit an application "of recognition of the right to health care" and then you may assist to the health center with the accrediting documentation. Useful link here: <https://tramites.seg-social.es/tramites/asistencia.html>

LEGAL HELP:

1. All Bar Associations, through legal counseling services, will provide legal support and advice to all Ukrainian Refugees who need it and request it (the link shows a list with the specific contact of the different Bar Associations that are providing legal support) <https://www.abogacia.es/wp-content/uploads/2022/03/Listado-Colegios-SOJE-info-Ucrania-15-03.pdf>.
2. The General Council of Spanish Lawyers recommends the specialized and free legal guidance provided by the Bar Associations through their Legal Guidance Services (SOJ) for Foreigners. Those interested in receiving such advice should contact or go to their nearest Bar Association, where they can request an appointment to meet with a lawyer (the link shows the necessary information in Ukrainian) <https://www.abogacia.es/wp-content/uploads/2022/03/GUIA-DE-ASISTENCIA-LETRADA-A-CIUDADANOS-UCRANIANOS-EN-ESPANA-EN-UCRANIANO.pdf>.

3. Legal Guidance Service (Immigration law) of the Madrid Bar Association. In coordination with the Warsaw Bar Association, is providing legal assistance to channel the reception of minors and people from Ukraine, either through family reunification or temporary shelter procedures:
 - a. [Form for the Bar to contact you:](https://soj.icam.es/servicio-de-cita-previa-extranjeria-denegacion-de-asilo/)
 - b. Free telephone number: 900 814 815
4. The Bar Association of Barcelona has created a specific email to collect and attend the requests of Ukrainian citizens: icab.uكرانيا@icab.cat
5. ESxUKR is a network of free legal advice for refugees coming from Ukraine. They are a group of lawyers with experience in the area of international protection who offer guidance with regards to asylum applications in Spain. [Home | ESP X UKR \(esxukr.wixsite.com\)](https://esxukr.wixsite.com) (the website provides the information in Ukrainian, English, Spanish and Russian).

WORK AND VISA:

1. The procedure will start with the application of the person before police officers, in a Refugee Reception Center or in a police station established for this purpose. Any documentation proving that the applicant belongs to the group of people beneficiary of the temporary protection regime shall be presented. Beneficiaries:
 - a. Ukrainian nationals who were staying in Spain before February 24, 2022 who, as a result of the armed conflict, cannot return to Ukraine (and their family members: .spouse or their common-law partner; their or their spouse's minor unmarried children; or other close relatives living together as part of the family unit).
 - b. Third-country nationals or stateless persons who resided legally in Ukraine on the basis of a valid legal residence permit (whether permanent or otherwise as students) issued in accordance with Ukrainian law and cannot return to their country or region (and their family members: . spouse or their common-law partner; their or their spouse's minor unmarried children; or other close relatives living together as part of the family unit).
 - c. Ukrainian nationals who were in an irregular situation in Spain before February 24 and who, as a result of the armed conflict, cannot return to Ukraine.
2. The police officers will take the fingerprints of the applicants and will issue them, at the time of application, a receipt certifying the submission of their application, which will include the NIE (foreigner's identity number) assigned to them.

3. Notification of the decision will be made electronically, by mail, in person or directly at the Refugee Reception Centers. Once the granting of temporary protection is agreed, residence and work permits will be provided.
4. The special protection will last initially until March 4, 2023. If the reasons for granting temporary protection persist, it will be automatically extended for one more year, i.e., until March 4, 2024. Exceptionally, Spain has established the possibility of extending it for a further year if the grounds for its adoption persist, until 4 March 2024.

ORGANIZATIONS AND HELPING INITIATIVES:

Please check the following link where you will find general information and a list of NGO's specialized in asylum and refugee matters: <https://www.acnur.org/es-es/el-asilo-en-espana.html>

- Accem

Plaza Santa María Soledad Torres Acosta 1. 1º, 28004 Madrid.

Telf.: (+34) 91 532 74 78 / (+34) 91 532 74 79 Fax: (+34) 91 532 20 59 www.accem.es

- CEAR

Avda. de Asturias, 33- Bajo, 28029 Madrid.

Telf: (+34) 91 555 06 98 Fax: (+34) 91 597 23 61 www.cear.es

- CESAL

CEPI de Tetuán, Calle Nuestra Señora del Carmen N.º 17 bajo, 2039 Madrid

Telf.: (+34) 91 398 18 33 www.cesal.org

- Cruz Roja

C/ Valdecanillas, 112, 28037 Madrid.

Telf.: (+34) 915 532 55 55 www.cruzroja.es

CANADA

Canadian Bar Association

The CBA's immigration law section has published a [list of volunteer lawyers](#) who are providing pro bono legal services to anyone who is trying to travel from Ukraine to Canada.

- You can request assistance from one of the lawyers using this form (in ENG only): <https://www.cba.org/For-The-Public/Crisis-in-Ukraine/Request-pro-bono-assistance>

Immigration to Canada: check opportunities here:

https://www.directtocanada.ca/Pages/NewsItem.aspx?News_id=9f9fdaf1-6a00-4681-8882-595c0f186db3

UNITED STATES

LEGAL

Lawyers for Good Government:

<https://www.lawyersforgoodgovernment.org/>

email: probono@L4GG.org

For Ukrainians looking for a lawyer in the U.S. to help with Temporary Protected Status, and possibly asylum.

LINU (EN, UA, RU)

Legal information for those displaced by the war in Ukraine who are seeking to enter or remain in the United States. www.linforukraine.org.

IRELAND

Ireland does not require Ukrainians to have a visa or a passport to enter Ireland. While immigration services and airlines must be satisfied as to the identity of the individual travelling, airport authorities will accept Government issued identity documents, such as National ID Cards and birth certificates.

Ukrainians may avail of the Temporary Protection Directive which allows Ukrainians to live and work in Ireland without a visa. Under the Temporary Protection Directive, Ukrainians may benefit from welfare income supports, accommodation, and healthcare in Ireland for a period of 1 year, with the possibility of further extension. There is no immediate requirement to register your immigration permission.

Family members, such as spouses, unmarried partners, close relatives, and children may also benefit from Temporary Protection. Refugees and stateless persons in Ukraine can also benefit from Temporary Protection.

Upon arrival at the airport, you should speak to an Immigration Officer, who will ask you some basic questions in relation to your needs, and you will then be brought to a reception area. If you arrive in Dublin Airport, you will be brought to the reception hub at CityWest Convention Centre in Dublin. If you require accommodation, you should convey this message to the Immigration Officer, who will direct you further. You will then be given a permission letter by the Department of Justice confirming

that you have been granted Temporary Protection under the EU Directive. There is no requirement to quarantine or to have a PCR test upon arrival.

To receive government public services or to access the labour market you will need a Personal Public Services Number (PPSN) You can find information on how to get a PPSN, what income supports you can get while you are in Ireland, and how to get these supports and services here: [gov.ie - Social Welfare supports for those arriving from Ukraine under the EU Temporary Protection Directive \(www.gov.ie\)](http://www.gov.ie)

If you have not yet accessed state supports, or you arrived in Ireland before March 9th, there are dedicated Ukraine Support Centres in Cork, Dublin, and Limerick, you may find further details on the opening hours and the location of these centres, under “**Where to go to get government supports**” at the same link as directly above.

If you are outside of these locations, you may find a list of Intreo centres where you may find help here: [gov.ie - Intreo centres and local branch offices \(www.gov.ie\)](http://www.gov.ie)

If you avail of Temporary Protection under the Directive, it is not necessary to apply for international protection such as asylum.

GENERAL INFORMATION:

Irish Government (EN, UKR, RU)

Guidance for Ukrainians seeking supports and services while in Ireland:

<https://www.gov.ie/en/publication/c8e83-arriving-in-ireland/> (EN), (EN, UKR, RU)
<https://www.gov.ie/en/campaigns/bc537-irelands-response-to-the-situation-in-ukraine/>

Information on social welfare supports and public services (EN, UKR, RU):

<https://www.gov.ie/en/publication/abf3e-social-welfare-supports-for-ukrainian-citizens-arriving-in-ireland-under-the-temporary-protection-directive/?referrer=http://www.gov.ie/DSP/Ukraine>

Information on supports for childcare, for caring for children with disabilities, and on sexual assault services (EN, UKR, RU): <https://www.gov.ie/en/publication/7f71f-fags-for-ukrainian-nationals/>

Irish Immigration Service

Information for Ukrainian nationals and their family members arriving in Ireland:

<https://www.irishimmigration.ie/temporary-protection-for-people-fleeing-the-conflict-in-ukraine/>

A list of FAQs for Ukrainian Nationals and residents of Ukraine, prepared by the Department of Justice: <https://www.irishimmigration.ie/fags-for-ukraine-nationals-and-residents-of-ukraine/>

UNHCR (EN, UKR, RU)

The UN Refugee agency have provided information for individuals fleeing Ukraine who will be travelling to Ireland:

<https://help.unhcr.org/ireland/ukraine-situation/>

<https://help.unhcr.org/ireland/travelling-to-ireland/>

EDUCATION

A National Student and Researcher (NSR) Helpdesk was established on 4 May 2022. Displaced Ukrainian students and researchers wishing to continue their education in Ireland can contact this central helpdesk established by the government. The helpdesk will direct students to third-level institutions or researcher positions that meet their educational needs.

Contact the National Student and Researcher Helpdesk at NSRHelpdesk@mu.ie or by calling +353 (01) 474 7788

The Minister for Further and Higher Education, Research, Innovation and Science Simon Harris TD has announced a range of new measures to provide access to further and higher-level education for the academic year 2022/2023 to displaced Ukrainian students living in Ireland.

The measure will ensure displaced Ukrainians will be treated as European students and will not be subjected to international fees.

The national Erasmus grant allocation will also be used to fund financial supports for qualified persons who undertake full-time studies in Higher Education Institutions, as well as displaced academic staff.

Displaced Ukrainian students will also be eligible to access the Springboard+ programme HEA - Springboard+ (springboardcourses.ie) and Post Leaving Cert Courses (PLC).

SOLAS - SOLAS is the State Agency tasked with delivering education. SOLAS is working in partnership with the ETBs across Ireland to provide educational support for Ukrainian refugees. You can visit this website to find out more: [Support for Ukrainians | SOLAS.ie](https://www.solas.ie)

CHILD PROTECTION

As part of the 'Children First' initiative, there is a responsibility on all Government departments to ensure that children and young people are kept safe while accessing services provided or funded by each department. All organisations who work with children and young people have specific legal obligations which they must meet.

You may read more about Children First here: [gov.ie - Children First \(www.gov.ie\)](http://www.gov.ie)

Tusla has developed helpful resources on statutory obligations as well as safeguarding best practice for organisations working with children and young people. These are available on their website <https://www.tusla.ie/children-first/organisations/>. Resources include *Guidance on Developing a Child Safeguarding Statement* and *Child Safeguarding: A Guide for Policy, Procedure and Practice* <https://www.tusla.ie/children-first/organisations/what-is-a-child-safeguarding-statement/how-do-i-develop-a-child-safeguarding-statement/>

Should you or someone you know have a child protection concern, you should contact their local duty social work office, details are available on the Tusla website at <https://www.tusla.ie/children-first/contact-a-social-worker3/> or through the Tusla online portal at <https://www.tusla.ie/children-first/web-portal/>.

In cases of emergency, where a child or young person appears to be at immediate and serious risk, An Garda Síochána (AGS) should be contacted.

Human trafficking involves the use of deception, threats or physical force to move a victim from one place to another in order to exploit them. In the case of children, no force is required - the very act of transporting a child into exploitative conditions constitutes trafficking. You can read more about the different types of human trafficking, including warning signs that can help you to identify victims, on the Government's anti-human trafficking website, blueblindfold.gov.ie. If you are concerned that a child or young person may have been trafficked, you should report your concerns to AGS without delay at 1800 666 111 or 999/112 or blueblindfold@garda.ie.

LEGAL SUPPORT:

FLAC/PILA

FLAC is an Irish human rights organisation, which exists to promote equal access to justice. FLAC offers basic legal information through its telephone information line on 01 906 1010. FLAC's phone line operates Monday to Friday from 9.30am-1pm and Monday evenings from 7-9pm. FLAC also operates the Public Interest Law Alliance PILA. PILA is a public interest law network that seeks to engage the legal community and civil society in using the law to advance social change. NGO's can access PILA's services on behalf of clients by contacting PILA@flac.ie

HEALTHCARE:

The HSE is Ireland's public healthcare service provider. You may find information on healthcare services available, and how to avail of them, here **(EN, UKR, RU):** <https://www2.hse.ie/services/healthcare-in-ireland/ukrainian-refugees.html>

TRANSPORT

Information on free transport:

<https://www.irishtimes.com/news/ireland/irish-news/some-public-transport-services-available-for-free-for-ukrainian-refugees-1.4825440>

ORGANISATIONS OFFERING SUPPORT:

Immigrant Council of Ireland

The Immigrant Council of Ireland is a national, independent NGO which promotes the rights of migrants. The Immigrant Council of Ireland have held a free online immigration information session, with Ukrainian translation available: <https://www.immigrantcouncil.ie/news/online-information-session-immigration-options-ukrainians-ireland>

The Immigrant Council of Ireland operate a confidential immigration helpline, where they providing information on immigration queries and issues, It can be accessed by phone on Mondays, Tuesdays, Thursdays and Fridays from 10am-1pm, and on Tuesdays from 7pm-9pm at (01 674-0200)

Irish Refugee Council

The Irish Refugee Council provide services and supports for refugees in Ireland. They have prepared useful information for Ukrainians coming to Ireland **(EN)/(UK)/(RU)**: <https://www.irishrefugeecouncil.ie/ukraine-information-note>

You may contact the Irish Refugee Council at this page: <https://www.irishrefugeecouncil.ie/Pages/Contact.aspx>

RedCross (EN)

<https://www.redcross.ie/wp-content/uploads/2022/03/FAQs-Ukraine-Crisis.pdf>

Citizens Information (EN)

Citizens Information operates a nationwide service offering information on entitlements of individuals in Ireland. They have provided information for Ukrainians coming to Ireland here:

https://www.citizensinformation.ie/en/moving_country/asylum_seekers_and_refugees/the_asylum_process_in_ireland/coming_to_ireland_from_ukraine.html

Citizens information operates a confidential, free advice line Monday to Friday, 9am to 8pm at (0818 07 4000). You may find your local centre here: <https://centres.citizensinformation.ie/>

Pryvit (EN)(UKR)

Pryvit is a website set up to connect Irish businesses with Ukrainian refugees. Ukrainian refugees may receive discounted goods and services from registered businesses: <https://pryvit.ie/>

NASC (EN)(UKR)

NASC is an Irish charity based in Cork which represents the rights of migrants and refugees in Ireland. NASC offer a phone line service at 021 427 3594, 9am to 5.30, Monday to Friday.

<https://nascireland.org/know-your-rights/ukrainians-ireland-information-note#:~:text=Ukrainians%20who%20left%20Ukraine%20on,requirements%20to%20quarantine%20after%20arrival.>

Crosscare Migrant Project

Crosscare Migrant Project is a Dublin based NGO providing information and advocacy support to Irish emigrants and people who have moved to Ireland. You may access their support here:

<https://www.migrantproject.ie/contact-us/>

Mercy Law Resource Centre

Mercy Law Resource Centre provide free legal advice and representation to individuals who are homeless or are at risk of homelessness. Find their contact details here:

<https://mercylaw.ie/contact-us/>

Simon (Dublin, Kildare, Wicklow, Meath, Louth, Cavan, Monaghan)

Simon provide emergency accommodation support. Find their contact details here: [Get Help | Dublin Simon Community \(dubsimon.ie\)](#)

Migrants Rights Centre Ireland

Migrants Rights Centre Ireland is a national organisation who work with migrants and migrant families in Ireland. MRCI have prepared an information page here: <https://www.mrci.ie/ukraine/>

Contact MRCI here: <https://www.mrci.ie/contact-us/>

LGBT Ireland (EN)(UKR)(RU)

LGBT Ireland is a national organisation who work to improve the lives of LGBT+ people across Ireland. LGBT Ireland have prepared a list of LGBT+ support services for LGBT+ refugees fleeing Ukraine here: [Support for Ukraine - LGBT Ireland](#)

ANNEX

UKRAINIAN MARTIAL LAW - Visual Guide

- <https://www.legalaid.gov.ua/>



Ukraine introduced a state of martial law 24/02/2022, according with the Law of Ukraine "On the Legal Regime of Martial Law"!

For the period of martial law, men - citizens of Ukraine, aged 18 to 60, are restricted from leaving Ukraine.

! We note that the exceptions may apply only to persons specified by law.

In particular, those who have:

- certificate of deferment of conscription and notification of enrollment in special military registration;
- conclusion of the military medical commission of unfitness.

Citizens of Ukraine do not have an advantage over citizens of other countries to go abroad!

In addition, the restrictions do not apply to persons:

- who have three or more dependent children under the age of 18,
- who are raising a child (children) under the age of 18 on their own,
- who have dependent child with disability,
- who is an adoptive parent,
- whose close relatives died or went missing during the anti-terrorist operation

БЕЗОПЛАТНА
ПРАВОВА
ДОПОМОГА

З **24 лютого** 2022 року, відповідно до Закону України "Про правовий режим воєнного стану", в Україні введено режим воєнного стану!

На період дії правового режиму воєнного стану чоловікам – громадянам України, віком від 18 до 60 років, обмежено виїзд за межі України.



Окремо зазначимо, що виключення можуть стосуватися тільки осіб, визначених законодавством.

Зокрема тих, які мають:

- посвідчення про відстрочку від призову та повідомлення про зарахування на спеціальний військовий облік;
- висновок військово-лікарської комісії про непридатність.

Крім того обмеження не стосуються осіб:

- на утриманні яких перебувають троє і більше дітей віком до 18 років,
- які самостійно виховують дитину (дітей) віком до 18 років,
- на утриманні яких є дитина з інвалідністю.

А також тих, хто є:

- усиновителем
- опікуном,
- чиї близькі родичі загинули або зникли безвісти під час проведення антитерористичної операції.